

Privacy notice

Gnosall Planning Challenge — recommended replacement website version

Effective from: 3rd August 2026

Version: 2.0

Who we are

Gnosall Planning Challenge is a voluntary, not-for-profit, unincorporated community association. For data-protection purposes, the Association is the controller of personal information described in this notice.

Privacy contact: join@gnosallplanningchallenge.org

Information we collect

- Contact details you give us, such as your name and email address.
- Your enquiry, subject choice, correspondence, volunteering interests and any information you choose to include in a message.
- Basic technical and security information generated when you visit or contact the website, such as IP address, browser information, timestamps and anti-abuse results.
- Administrative records such as consent, unsubscribe, complaint and data-rights records.
- We do not ask for payment or billing details through this website. Please do not send sensitive personal information unless it is genuinely necessary.

Why we use it and our lawful bases

- To answer enquiries and deal with requests — legitimate interests in communicating with residents and administering the campaign.
- To record members, supporters and volunteers and coordinate requested activities — legitimate interests and, where relevant, steps requested by you.
- To send campaign news or calls to action by email — consent where electronic-marketing law requires it; otherwise only where another lawful route clearly applies. You may unsubscribe at any time.
- To protect the website, prevent spam and keep evidence of decisions and correspondence — legitimate interests in security, accountability and legal protection.
- To meet legal duties or respond to lawful requests — legal obligation.

Our legitimate interests are to operate an evidence-led local planning group, communicate with people who contact or support it, protect its systems and maintain accountable records. We balance those interests against your rights and expectations.

Sensitive information and political opinions

Supporting or contacting a planning campaign can sometimes suggest a political or civic opinion. We do not infer, profile or categorise people's political opinions. Please avoid sending special-category information

unless necessary. If we deliberately need to use such information, we will identify an additional legal condition and seek explicit consent where required.

Who receives information

Access is limited to authorised Association officers and volunteers who need it. We may use service providers for website hosting, email, document storage, security and the contact form, including Cloudflare Turnstile for anti-abuse checks. Providers may process information only for the agreed service and under appropriate safeguards. We may disclose information where required by law or where reasonably necessary to establish, exercise or defend legal claims. We do not sell personal information.

International transfers

Some technology providers may process information outside the UK. Where that happens, we require an approved UK transfer mechanism or another lawful safeguard. You may ask us for information about the relevant safeguards.

How long we keep information

- General enquiries: normally up to 12 months after the matter is closed.
- Supporter and mailing-list details: until you unsubscribe, withdraw consent or the campaign closes, with periodic review.
- Volunteer and membership administration: for active involvement and normally up to 24 months afterwards.
- Minutes, financial and governance records: normally six years where needed for accountability or legal claims.
- Security logs and anti-abuse data: only for the period reasonably required by the relevant service and security purpose.

We may retain information longer where a legal dispute, safeguarding issue, statutory duty or active planning proceeding requires it. We then restrict use to that purpose.

Your rights

Depending on the circumstances, you may ask us for access to your information, correction, deletion, restriction, portability or an objection to processing. Where we rely on consent, you may withdraw it at any time without affecting earlier lawful use. Contact join@gnosallplanningchallenge.org. We may need to verify your identity and normally respond within one month.

Complaints

Please contact us first so we can try to resolve the issue. You may also complain to the Information Commissioner's Office at ico.org.uk/make-a-complaint or by telephone on 0303 123 1113.

Security

We use proportionate organisational and technical measures, including restricted access, secure accounts, suitable passwords and service-provider controls. No online service is completely risk-free, but we review and respond to suspected incidents.

Children

The website is intended for general community participation and is not designed to collect information from children under 13. A parent or guardian should contact us if they believe a child has supplied information inappropriately.

Cookies and similar technology

The site uses technology necessary to operate and secure the contact form, including Cloudflare Turnstile. Our separate cookie statement should list the technologies actually in use. We will not describe analytics, advertising or marketing cookies unless they are genuinely deployed, and we will obtain consent before setting non-essential cookies where required.

Changes to this notice

We may update this notice when our activities or providers change. We will publish the current version and effective date on the website and explain significant changes where appropriate.